

## MROQC COVID-19 FAQs

We know that sites have questions on how MROQC is handling the impact of COVID-19 on our QI activities. We have assembled some of the FAQs we've received and we will update this document as needed:

- 1. **Q**: Is MROQC participating in any COVID abstraction or in collaboration with another CQI? If so, is that fully in place of their normal abstraction or do they still need to cover any normal duties such as PROs calls?
  - **A**: All CQIs have been asked to assist with the MI-COVID 19 registry with abstraction support, if a given site has the ability to do so. It is not required. MROQC work should come 1<sup>st</sup>.
- 2. **Q**. Will there be any deadline/schedule expectations for regular abstraction or concessions if participating in COVID abstraction?
  - **A.** For MROQC CDAs helping with the MI-COVID 19 registry, they are helping because their normal work has decreased and/or they are being considered for furlough. All CDAs are expected to keep up with MROQC work 1<sup>st</sup>.
- 3. **Q**. How long do you expect work on COVID abstraction and at what point do you expect to return to regular program abstraction?
  - **A.** I cannot speak to the MI-COVID 19 registry in regards to how long it will be going on-again, MROQC work should come first for abstractors. Per the communication from BCBSM on <u>May</u> **21**<sup>st</sup>, **2020**, regular CQI quality work should resume by June 30<sup>th</sup>, 2020.
- 4. Q. What will be the deadline for MROQC cases enrolled during the pandemic?
  A. To keep on track for the October collaborative-wide meeting, we ask that cases with RT end dates from 1/1/2020-6/30/2020 be fully entered by August 15<sup>th</sup>, 2020. This is in keeping with the MROQC Data Entry Timeline.
- 5. **Q**. Do you anticipate abstractors/sites running low on work, either with or without COVID abstraction?
  - **A**. We know across MROQC that some treatment volumes are down but many have stayed steady this whole time. This is a good time to catch up with any backlog of work and prepare for when volumes ramp up as cancer procedures resume.
- 6. **Q**. Can you provide any updates into abstractor funding, because of case volumes? Would participating in any COVID abstraction have an effect on this?
  - A. Abstractor funding is addressed in this FAQ from BCBSM.
- 7. **Q**. If we need to furlough, due to a lack of volume in assigned CQI cases, does that impact funding?
  - **A**. With the impact of the pandemic still unknown at this time, it is hard for MROQC to speak to case volumes for 2020. BCBSM has responded to furloughs in this **FAQ**.